



Greenbelt Community Questionnaire 2009

At election time, residents are asked to take a few minutes to complete the following questionnaire. The information obtained will be useful to the newly elected City Council and City staff. Your confidential responses will be consolidated in a report for general distribution. If a question is not applicable, please leave it blank. Please place completed questionnaires in the box provided at the polling location or send it to the City Office at 25 Crescent Road, Greenbelt, Maryland 20770.

GENERAL INFORMATION

1. Residency
53 Apartment 109 Townhouse
106 Condominium 263 GHI
220 Detached Single Family Home
2. Do you? 661 Own 78 Rent
3. Age:
36 18-29 302 45-60
138 30-44 220 61-74
 63 75+
4. How many years have you lived in Greenbelt?
10 Less than 1 year 164 11-20 yrs.
129 1-5 yrs. 143 21-30 yrs.
121 6-10 yrs. 196 More than 30 yrs.
5. Employment Status (Please check all that apply.)
419 Full-Time 77 Part-Time
28 Unemployed 221 Retired
20 Stay at home parent 42 Work from home
6. Where do you work?
123 Greenbelt 148 Prince George's County
12 Baltimore 132 Washington, D.C.
46 Montgomery County 72 Other
7. How do you typically get to and from work?
388 Personal Automobile 10 MetroBus
8 Carpool/Vanpool 0 TheBus
64 Metrorail 5 MARC
27 Bicycling/Walking 9 Telecommute

PUBLIC SAFETY

1. Please rate your satisfaction over the last 2 years with the following services. (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)
4.00 Police Presence 4.18 Police Responsiveness
4.00 Dispatcher Responsiveness
4.08 Overall Police Performance
4.08 Overall Police Employee Competence
4.06 Police Attitude & Behavior Towards Citizens
3.88 Traffic Control 3.88 Animal Control
4.37 Fire & Rescue 3.67 Parking Enforcement
2. Do you have any concern about safety and security within Greenbelt? If so, please list: _____

3. If you have any suggestions for improving police services, please list them under General Comments #3.
4. If you have contacted Police Dept. in the last 2 years, was the employee polite and courteous? 367 Yes 76 No
5. Did the police employee assist you satisfactorily?
339 Yes 38 No 22 Don't Know

PUBLIC WORKS

1. Please rate your satisfaction over the last 2 years with the following services. (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)
4.07 Streets/Sidewalks 4.16 Street Cleaning
3.74 Street Lighting 4.31 Snow Removal
4.24 Park Maintenance 4.49 Horticulture/Planting
4.42 Trash/Recycle Pick-up 4.45 Fireworks Display
4.28 Drop-off Recycling 4.17 Building Maintenance
3.98 Greenbelt Connection 4.13 Crosswalks
2. If you have contacted Public Works in the last 2 years, was the employee polite and courteous? 341 Yes 66 No

RECYCLING

1. Do you routinely recycle? 700 Yes 48 No
If no, why? _____
2. If you had a larger recycling bin, would you recycle more? 263 Yes 286 No 133 Not Sure

GREENBELT CARES/SOCIAL SERVICES

1. Have you or any of your family utilized any of the following services in the last 2 years?
61 Yes 627 No
2. If so, please rate your satisfaction with them. (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)
3.77 Counseling (individual, family or group)
3.79 Crisis Intervention Counseling 2.91 Tutoring
4.00 Discussion Groups in School 3.38 Job Bank
3.92 Babysitting Workshop 4.09 GED Program
3.66 Assistance in Living (GAIL) Program
3. If you plan to remain in your home as you age, which of the following would you require:
74 Online Advice & Support 119 Home Modifications
58 Activities for Homebound 104 1st Floor Bathroom
22 Other: _____
4. How soon would you need these services?
20 Now 28 1-3 Years 64 4-7 Years 295 8+ Years

COMMUNITY DEVELOPMENT/CODE ENFORCEMENT

1. Have you had personal contact with Community Development/Code Enforcement Dept. in the last 2 years?
131 Yes 560 No
2. Was the Community Development/Code Enforcement employee polite and courteous? 123 Yes 17 No
3. Did the Community Development/Code Enforcement employee assist you satisfactorily? 110 Yes 25 No

EDUCATION

1. If you have school age children, please rate the schools currently attended. (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)
3.92 Greenbelt Elementary
2.69 Springhill Lake Elementary
3.55 Magnolia Elementary
4.29 St. Hugh School
2.00 Turning Point Academy
1.92 Greenbelt Middle School
4.15 Eleanor Roosevelt High School
3.43 Home Schooling
3.50 Other _____
- Using the same scale, please rate the Prince George's School System overall. 2.54
2. What do you think are the important issues facing our schools? (Please rank in priority order 1-7; 1=top preference)
4.30 Moving towards Pre-K-8 rather than separate Elementary & Middle Schools
4.25 Transportation to School
1.97 Funding
4.07 No Child Left Behind Act
2.94 Teacher Certification
3.57 School Choice (magnet & charter schools) vs. neighborhood schools
Other (Please specify) _____

RECREATION

1. Please rate your satisfaction with any facilities which you or your family have attended: (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

4.35 Aquatic & Fitness Center 4.07 Athletic Fields
4.38 Community Center 3.64 Dog Park
3.39 Springhill Lake Rec. Center 4.20 Skate Park
3.94 Youth Center 4.36 Parks/trails

2. Please rate your satisfaction with any activities which you or your family have attended: (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

4.41 Fitness classes 4.62 Pre-School classes
4.43 Youth/Adult classes 4.44 Camp programs
4.36 Visual Art programs 4.45 Senior programs
4.27 Performing Art programs 4.44 Aquatics programs
4.40 Special Events (Fall Fest, Festival of Lights, Celebration of Spring, etc.)
4.04 Other (Please Specify):

3. Please check any programs which you or a member of your household are likely to attend within the next 2 years. (Check all that apply)

56 Pre-school activities
59 Children’s afterschool activities
85 Children’s weekend activities
58 Children’s drop-in activities
32 Home school/school enrichment activities
170 Family recreation activities – weekends
119 Drop-in activities
300 Adult classes or leagues
173 Senior activities
359 Special events (Artful Afternoons, Greenbelt New Year, etc.)

ELECTION OUTREACH/PUBLICITY

Which of the following methods provided useful information about the City Election? (Please check all that apply)

426 City Newsletter 236 Sample Ballots
205 Candidate Forums 139 City Website
428 News Review Ads 178 Posters & fliers
60 Cable TV Channel 147 Signs
43 Other

GREENBELT MUSEUM

1. Have you or a member of your household attended a

GENERAL COMMENTS

1. Describe what you like most about the Greenbelt community.

2. Describe what you like least about the Greenbelt community.

3. Are there any improvements you would suggest for the City’s services?

4. Other Comments:

PUBLIC INFORMATION

1. Please rate your satisfaction with Greenbelt’s efforts to publicize and broadcast official information and City events? 3.92 (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

2. Have you visited the City’s website at www.greenbeltmd.gov?
447 Yes 247 No

3. Is the information on the website useful?
432 Yes 18 No

4. Have you used the video streaming/on-demand section of the City website 53 Yes 549 No

5. Are you able to tune in to Greenbelt Municipal Access Comcast Channel 71 or Verizon Channel 21?
299 Yes 303 No

6. Have you watched any of the programming, including Council meetings, offered on this channel over the past 2 years? 196 Yes 433 No

7. How would you prefer to receive information about City programs and services? (Please rank in priority order 1-9; 1=top preference)

5.36 Cable TV 3.92 Direct mail
2.87 City Newsletter 3.43 City Website
1.80 Greenbelt News Review 4.92 Posters & fliers
3.85 E-mail notifications 6.63 Facebook
7.39 Other

CITY SERVICES & TAXES

1. How do you rate the value of City services and programs for your tax dollars? 4.06 (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

2. The City has limited ability to raise revenues other than through property taxes or fees. In light of this fact, would you support a tax rate increase in order to:

- maintain current City services/programs 421Yes 212No
- increase City services/programs 224Yes 367No
- provide fair compensation to employees 413Yes 182No

3. In general, should City services be (choose one):
495 Kept at the same level 83 Reduced 72 Increased

4. If the City had to reduce services/programs, which ones would you suggest and why?